

Today's email includes information on:

- registration of test kits and recording results using the bulk upload service for secondary schools and colleges
- COVID-19 test kit delivery schedules for schools and colleges
- contacting NHS Test and Trace on 119 for issues and queries about the supply, ordering and delivery of COVID-19 test kits. This is relevant to all settings that are part of the education rapid testing programme

Registration of test kits and recording results using the bulk upload service for secondary schools and colleges

To support onsite asymptomatic testing (ATS) this September, secondary schools and colleges are now able to register and record results for up to 100 ATS test kits at one time by using the 'bulk upload' service.

To use this service, the [bulk upload spreadsheet \(version 1.3\)](#) must be downloaded from the document sharing platform. It is not possible to copy and paste data from previous versions of the spreadsheet. After completing the spreadsheet, it should be uploaded to the bulk upload service, which can be accessed through the [register test kits for your organisation service](#).

Detailed instructions on how to use the bulk upload service can

be found in section 5 of the [digital handbook](#) and are contained within the spreadsheet.

If you require further assistance with this service, please contact NHS Test and Trace on 119.

COVID-19 test kit delivery schedules for schools and colleges

The delivery schedules for deliveries of COVID-19 test kits for the week commencing Monday 30 August are now available on the document sharing platforms. Please check the published delivery schedule and wait for 48 hours after a scheduled delivery date before contacting NHS Test and Trace on 119.

The delivery schedules can be viewed on the:

- [secondary schools and colleges document sharing platform](#)
- [primary schools and nurseries document sharing platform](#)

Contacting NHS Test and Trace on 119 for issues and queries about the supply, ordering and delivery of COVID-19 test kits for all settings that are part of the education rapid testing programme

Please contact NHS Test and Trace on 119 for any issues or queries about the supply, ordering or delivery of test kits. The helpline is open 7am to 11pm, Monday to Sunday.

For all other enquiries about the rapid testing programme in education, please continue to contact the DfE COVID-19 helpline on 0800 046 8687. The helpline is open 8am to 6pm, Monday to Friday and 10am to 6pm on Saturdays and Sundays.

Please note that the DfE COVID-19 helpline will no longer be able to respond to queries about test kit supply and logistics.

The information below has not changed since our last update

Department for Education COVID-19 helpline

The [Department for Education COVID-19 helpline](#) and the PHE Advice Service (option 1) is available to answer any questions you have about COVID-19 relating to education settings and children's social care.

Department for Education guidance

Our guidance to support education providers, local authorities and parents during the COVID-19 pandemic can be accessed using the links below:

- [Guidance for early years and childcare providers](#)
- [Guidance for schools](#)
- [Guidance for further and higher education providers](#)
- [Guidance for local authority children's services](#)
- [Guidance for special schools and other specialist settings](#)

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